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Attorney's Docket No.: 14413-008001 / 2002P10173 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Sven Schwerin-Wenzel et al
Serial No. : 10/750,406
Filed : December 31, 2003
Title : CHANGE MANAGEMENT

Art Unit : Unknown
Examiner : Unknown

MAIL STOP PGPUB-DRAWINGS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL OF FORMAL DRAWINGS

Please substitute the enclosed twenty seven (27) sheets of formal drawings for the corresponding drawings presently in the application.

Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: _____

6/30/04

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CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

JUNE 30, 2004

Signature _____

SUSAN BESNOVITCH
Typed or Printed Name of Person Signing Certificate